

- Condé Nast Traveler Readers' Choice Awards – Voted No. 14 in Best Hotels in South Africa – 2022
- Condé Nast Traveller Readers' Choice Awards – Voted No.16 in the Top 30 Hotels in Southern Africa- 2021
- Condé Nast Traveler Readers' Choice Awards - Voted No.18 in Top 30 Hotels in Africa - 2020
- Condé Nast Traveler Readers Choice Awards - Voted No. 13 in the Top 30 Hotels in Africa - 2019
- Travel + Leisure 'World's Best' Awards - Voted No. 3 in Top 10 City Hotels in Africa - 2019
- World Travel Awards - Africa's Leading Luxury Hotel - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 15 Top Hotel in South Africa - 2019
- Condé Nast Traveler Readers' Choice Awards – Voted No.3 in the Top 20 Hotels in Africa - 2018
- Global Spa & Wellness Awards - Best Spa Runner Up - 2018
- Luxury Travel Awards - Awarded the Luxury Sea View Hotel & Spa of The Year - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in South Africa - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in South Africa - 2018
- Condé Nast Traveler Readers' Choice Awards - Voted No. 10 in the Top 20 Hotels in Africa - 2017
- Travel + Leisure 'World's Best' Awards – Voted No. 2 World's Best City Hotels in Africa - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 6 Top Hotel in South Africa - 2017
- Condé Nast Traveler Readers' Choice Awards - Voted No. 6 Top Hotels in Africa & the Middle East - 2016
- TripAdvisor Travellers' Choice Awards - Voted No. 6 Top 25 Hotels in South Africa – 2016
- Condé Nast UK Readers Travel Awards - Voted No. 19 in Overseas Hotel Spas - 2016
- TripAdvisor Travellers' Choice Awards - Voted No. 24 Top 25 Luxury Hotels in South Africa – 2016
- TripAdvisor - Certificate of Excellence for Azure Restaurant – 2016
- TripAdvisor - Certificate of Excellence for The Café Grill – 2016
- TripAdvisor - Certificate of Excellence for The Leopard Bar - 2016
- Condé Nast Traveler Readers Choice Awards - Voted No. 4 in the Top 25 Hotels in Africa – 2015
- World Travel Awards – South Africa's Leading Spa Resort - 2015
- Trip Advisor Hall of Fame for achieving the Certificate of Excellence for the fifth consecutive year - 2015
- TripAdvisor Travelers' Choice Awards - Voted Number 16 Top 25 Hotels for Romance in South Africa - 2015
- TripAdvisor Travelers' Choice Awards - Voted Number 18 Top 25 Luxury Hotels in South Africa - 2015
- TripAdvisor Travelers' Choice Awards - Voted Number 4 Top 25 Hotels in South Africa – 2015
- TripAdvisor Travelers' Choice Awards - Voted Number 14 Top Hotels in Africa - 2015
- Condé Nast Traveler Readers' Choice Awards – Best Hotels in Africa: Number 4 -2014
- World Travel Awards – South Africa's Leading Spa Resort - 2014
- Travel + Leisure - World's Best 500 Hotels – 2014
- TripAdvisor Travellers Choice Awards - Voted Number 22 Best Hotel for romance in South Africa - 2014
- TripAdvisor Travellers Choice Awards - Voted Number 10 Best Hotel in South Africa - 2014
- Condé Nast Traveler Gold List – Platinum Circle Hotel and Resort readers favourite for five years running- 2014
- Condé Nast Traveler Gold List - Ranked No.4 Best Hotels and Resorts in South Africa – 2014
- Member of The Leading Hotels of the World and The Leading Spas of the World