

AWARDS, ACCOLADES AND ASSOCIATIONS

2023

SquareMeal - Bronze Award

2022

Condé Nast Traveler Readers' Choice Awards – Voted No. 31 in Best Hotels in London

U.S. News - Voted in the Top 10 hotels in Victoria

U.S. News – Ranked in the Best Hotels in London and England

2021

Condé Nast Traveller Readers' Choice Awards – Voted one of the Top 40 Hotels in London

Condé Nast Johansens Awards for Excellence - Shortlisted in Top 3 for Best Urban Hotel

Condé Nast Traveller Readers' Choice Awards – Voted one of the Top 40 Hotels in London

2020

Condé Nast Traveler Readers' Choice Awards - Voted No. 28 in Top 40 Hotels in London

Condé Nast Johansens Awards for Excellence - Voted Best for Service in the UK & Ireland

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2019

Luxury Travel Advisor's Awards Of Excellence - Malcolm Hendry: Top General Manager Worldwide

Sustainable Restaurant Association - Food Made Good 1 Star Accreditation

Condé Nast Traveler Readers Choice Awards - Voted No. 29 in the Top 40 Hotels in London

Afternoon Tea Awards - 'Commended' Awards of Excellence

AA - Rosette - The Curry Room

Travel + Leisure 'World's Best' Awards - Voted No. 9 in Top 10 City Hotels in London

Travel Marketing Awards - Runner Up in the Brand Relaunch category for The Rubens at the Palace

2018

AA Hotel Rating Scheme - Awarded Five Stars

AA - Two Rosettes - The English Grill

Condé Nast Traveler Readers' Choice Awards - Voted Number 15 in the Top 40 Hotels in the UK

U.S News & World Report Best Hotels - Ranked No. 51 in London

U.S News & World Report Best Hotels - Ranked No. 67 in England

U.S News & World Report Best Hotels - Ranked No. 774 in Europe

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2017

Condé Nast Traveler Readers' Choice Awards - Voted No. 16 in the Top 40 Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No. 9 Top Hotel in London

Family Vacation Critic - Named a Family Vacation Critic Favorite

2016

Condé Nast Traveler Readers' Choice Awards - Voted No. 12 Top Hotels in London

TripAdvisor - Certificate of Excellence for The Library Restaurant

TripAdvisor - Certificate of Excellence for The Old Masters Restaurant

2015

TripAdvisor Hall of Fame - Entered for achieving the Certificate of Excellence for the fifth consecutive year

Travel + Leisure - World's Best 500 Hotels

Green Tourism Awards - Silver Level

2014

Sustainable Restaurant Association - Awarded Two Star Sustainability Champion

Condé Nast Traveler Readers' Choice Awards: Best Hotels in the British Isles: Readers' Choice Awards Voted Number 5

Travel + Leisure - World's Best 500 Hotels

AA - Deluxe Four-Star rating