THE
RED CARNATION
HOTEL COLLECTION

AWARDS, ACCOLADES AND ASSOCIATIONS

2023

HRH The Royal and City & Guilds – Princess Royal Training Award

Nominated for Condé Nast Traveller Readers' Choice Awards

Catey Award for Best Sustainable Business

Catey Award for Best Employer

2022

Les Nouvelles Esthétiques - Xigera awarded 'Best Safari Spa in Africa'

Travel + Leisure – Ashford Castle awarded the Best Hotel Resort in the UK & Ireland

Travel + Leisure - Voted No. 5 in The 25 Best Hotel Brands

2021

Forbes Five-Star Award - Ashford Castle, Hotel 41, The Egerton House Hotel and The Milestone Hotel & Residences retain their award

Travolution Awards – Awarded Best for Staying

Hotel Cateys - HR Team of the Year

Travel + Leisure 'World's Best' Awards - Voted No.3 Best Hotel Brand in the World

2020

World Travel Awards – The Twelve Apostles Hotel and Spa voted Africa's Leading Luxury Hotel

TripAdvisor Travellers' Choice Awards - The Milestone Hotel & Residences voted No. 2 in the Top 25 Luxury Hotels in the UK

Travel Weekly - Readers Choice Awards for Lifetime Achievement – Awarded to Stanley Tollman

HOTELS Magazine – Beatrice Tollman - Corporate Hotelier of The World

Global Corporate Investors in People – Awarded Platinum

Princess Royal Training Awards - Awarded 2017 and 2020

Travel + Leisure 'World's Best' Awards - Voted No. 4 in the Top 25 Hotel Brands in the World

TripAdvisor Travellers' Choice Awards 2017-2020 - Hotel 41 voted No. 1 in the Top Hotels in the UK

2019

The Telegraph Travel Awards – Runner up for Best Hotel Group

Awarded 'Best Boutique Hotel Brand' in the World - Ensemble Travel Awards

Voted No. 6 in the Top 25 Hotel Brands in the World - Travel + Leisure 'World's Best' Awards

Mrs Beatrice Tollman is inducted into the British Travel & Hospitality Hall of Fame

Institute of Hospitality & HR in Hospitality Awards - Global Talent and Attraction Strategy & Hospitality Apprenticeship of the Year Award

THE
RED CARNATION
HOTEL COLLECTION

AWARDS, ACCOLADES AND ASSOCIATIONS

2018

Voted No. 2 in the Top 20 Hotel Brands in the World - Travel + Leisure 'World's Best' Awards

Travel Pulse Travvy Awards - Received the Silver Award for Best Hotel Chain, Boutique

2017

Awarded Boutique Hotel Brand of the Year - Ensemble Travel Group

Awarded Gold in the 'Hospitality - Overall-Education Program' in the Travel Weekly Magellan Awards

Travel Pulse Travvy Awards – Received the Silver Award for Best Hotel Chain, Boutique

2016

The Sunday Times 100 Best Companies to Work For – Listed 3rd

Mrs Beatrice Tollman is named The Leading Hotels of the World Leading Legend

Mrs Beatrice Tollman is honoured with the Lifetime Achievement Award at The Cateys

Travel Weekly's 2016 Gold Magellan Award Winner in the Hospitality Overall Luxury Hotel/Resort category - 2016

Travel Media Europe: Best International Hotel Group

2015

Travel Weekly's 2015 Silver Magellan Award Winner in the Hospitality Overall Luxury Hotel/ Resort category

Hotel Cateys - Human Resources Team of the Year

The Sunday Times 100 Best Companies to Work For - Listed 2nd

The Sunday Times 100 Best Companies to Work For - Awarded Best Improved

2014

Travel Weekly's 2014 - Gold Magellan Award Winner in the Luxury Hotel/Resort category

AA Hospitality Awards - Eco Hotel Group of the Year Award

The Sunday Times 100 Best Companies to Work For - Listed 8th

2010

Global Corporate Investors in People - Gold Award

ASHFORD CASTLE
HOTEL & COUNTRY ESTATE
EXCELLENCE SINCE 1928

AWARDS, ACCOLADES AND ASSOCIATIONS

2023

Wine Spectator Awards - Ashford Castle awarded 'Award for Excellence'
Forbes Travel Guide - Retained Forbes Five-Star award
Forbes Travel Guide - Ashford Castle's Spa awarded a Forbes Five-Star

2022

Condé Nast Traveler Readers' Choice Awards – Voted No. 7 in Best Resorts in Europe
Travel + Leisure - Voted No. 1 in The 5 Best Resorts in the UK and Ireland
Wine Spectator - Best of Award of Excellence for George V Dining Room
U.S. News - Voted No.4 Best Hotels in Europe

2021

World Spa Awards - Ireland's Best Hotel Spa
Condé Nast Traveller Readers' Choice Awards – Voted No.7 in the Top 30 Resorts in Europe
Travel + Leisure 'World's Best' Awards - Voted No.10 in the Top 10 Resort Hotels in the UK and Ireland
TripAdvisor Travellers' Choice Awards – Voted No.4 in the 'Top 25 Hotels' in Ireland
Ashford Castle is recognised as one of the best hotels in the world according to the Travel + Leisure T+L 500
Ashford Castle is Sharecare Health Security VERIFIED® with Forbes Travel Guide

2020

Condé Nast Traveler Readers' Choice Awards - Voted No. 4 in Resort Hotel in Europe
TripAdvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Luxury Hotels in Ireland
TripAdvisor Travellers' Choice Awards - Voted No. 3 in the Top 25 Hotels in Ireland
TripAdvisor Travellers' Choice Awards - Voted No. 4 in the Top 25 Hotels for Service in Ireland
Travel + Leisure 'World's Best' Awards - Voted No. 1 in Top 10 Resort Hotels in the UK and Ireland
Wine Spectator - Best of Award of Excellence for George V Dining Room
Forbes Travel Guide – Awarded Five Stars

2019

Green Hospitality – Ashford Estate awarded Gold for Best Practice
Hotel & Catering Review - Gold Medal Awards - Ireland's Five Star Resort
Hotel & Catering Review - Gold Medal Awards - Ireland's Wine Experience
Irish Tatler Awards - Best in Sustainability: The Spa at Ashford Castle
Irish Tatler Awards - Connacht Spa of the Year: The Spa at Ashford Castle
Irish Tatler Awards - Ultimate Service Ambassador: Michelle Ryan at The Spa at Ashford Castle
Travel + Leisure 'World's Best' Awards - Voted No. 3 in Top 10 Resort Hotels in the U.K. and Ireland
TripAdvisor Travellers' Choice Awards - Voted No. 4 Top Hotel in Ireland
TripAdvisor Travellers' Choice Awards - Voted No. 4 Luxury Hotel in Ireland
TripAdvisor Travellers' Choice Awards - Voted No. 8 Hotel for Romance in Ireland

ASHFORD CASTLE
HOTEL & COUNTRY ESTATE
EXCELLENCE SINCE 1928

AWARDS, ACCOLADES AND ASSOCIATIONS

2018

National Hospitality Awards in association with Hospitality Ireland - Voted Winner of Best Hotel in Ireland

Irish Tatler Spa Awards – Winner of Overall Spa of the Year

Condé Nast Traveler Readers' Choice Awards - Voted Number 12 in the Top 30 Resorts in Europe - UK

Hotel & Catering Review Gold Medal Awards - Ireland's Wine Experience

Global Spa & Wellness Awards - Best Spa Runner Up

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in Ireland

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Luxury Hotels in Ireland

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in Ireland

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Romance in Ireland

U.S. News & World Report Best Hotels - Ranked No. 3 in Ireland

U.S. News & World Report Best Hotels - Ranked No. 33 in Europe

2017

World Spa Awards Ireland's Best Hotel Spa

Condé Nast Traveler Readers' Choice Awards - Voted No. 9 in the Top 30 Resorts in Europe

AA Awards - George V Dining Room - Awarded Notable Wine list Award

Travel + Leisure 'World's Best' Awards - Voted No. 2 Best Resort Hotels in the United Kingdom and Ireland

Travel + Leisure 'World's Best' Awards - Voted No. 59 Top 100 Hotels in the World

AA Hospitality Awards - Awarded Hotel of the Year - Ireland

TripAdvisor Travellers' Choice Awards - Voted No. 11 Best Service in Ireland

2016

National Hospitality Awards - Voted Best Resort Hotel

National Hospitality Awards - Voted Best Hotel Bar

National Hospitality Awards - Named Best Overall Hotel

Luxury Travel Guide Awards - Named Global Winner for Grand Luxury Hotel of the Year

Condé Nast Traveler Readers' Choice Awards - Voted No. 5 Top Resorts in Europe

Travel + Leisure 'World's Best' Awards Voted No. 1 Best Resort Hotel in the United Kingdom and Ireland

THE LODGE
AT ASHFORD CASTLE

AWARDS, ACCOLADES AND ASSOCIATIONS

2022

The Irish Hospitality Awards - Most Romantic Hotel
The Gold Medal Awards - Chef Of The Year 2022
The Gold Medal Awards - Silver Medal for Ireland's Wine Experience

2021

The Lodge is Sharecare Health Security VERIFIED® with Forbes Travel Guide

2020

Gay Travel Awards - Winner in the Hotel Wedding category
Condé Nast Traveler Readers' Choice Awards - Voted No. 4 in Top 10 Hotels in Ireland
Georgina Campbell Awards – Pet Friendly Destination of the Year

2019

Condé Nast Traveler Readers Choice Awards - Voted No. 6 in the Top 10 Hotels in Ireland
Irish Hotel Awards - Boutique Hotel of the Year, Connacht
Irish Hotel Awards - Romantic Hotel of the Year, Connacht
Irish Hotel Awards - National Winner for Romantic Hotel of the Year

2018

Condé Nast Traveler Readers' Choice Awards – Voted No.3 in the Top 10 Hotels in Ireland
Irish Hotel Awards - Hotel Restaurant of the Year
U.S. News & World Report Best Hotels – Ranked No. 33 in Ireland
U.S. News & World Report Best Hotels – Ranked No. 886 in Europe

2017

Condé Nast Traveler Readers' Choice Awards - Voted No. 2 in the Top 10 Hotels in Ireland
Restaurant Association of Ireland Awards – Wild's Restaurant Awarded Best Hotel Restaurant in Connaught
Irish Hotel Awards – Voted Best Fine Dining Hotel of the Year
Irish Hotel Awards – Voted Best Romantic Hotel of the Year
Named in the John and Sally McKennas' Guide
TripAdvisor Travellers' Choice Awards – Voted No. 25 Top Hotel in Ireland

2016

Condé Nast Traveler Readers' Choice Awards - Voted No. 4 Top Hotels in the United Kingdom and Ireland
Condé Nast Traveler Readers' Choice Awards - Voted No. 4 in the Top Hotels in Europe
Condé Nast Travelers Readers' Choice Awards – Voted No. 9 in The 50 Best Hotels in the World
Green Hospilatity Ireland – Bronze Award
Weddings Online – Exclusive Venue of the Year
Restaurateurs Association of Ireland Awards – Best Emerging Irish Cuisine
The Irish Accommodation Services Institute (ISAI) - Gold Medal
Green Tourism Award – Silver Level
TripAdvisor - Certificate of Excellence for Wilde's at The Lodge

2015

The Wedding Online Award – Best Exclusive Venue
Green Hospitality Ireland – Bronze Award
TripAdvisor - Certificate of Excellence

The Milestone Hotel
& Residences

AWARDS, ACCOLADES AND ASSOCIATIONS

2023

Afternoon Tea Awards - Award of Excellence

2022

Forbes Travel Guide - Retained prestigious Five-Star rating

U.S. News - Voted No.1 Best Hotel in London and England

U.S. News - Voted No.3 Best Hotel in Europe

2021

Condé Nast Traveller Readers' Choice Awards – Voted No.5 in the Top 40 Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No.5 in the Top 10 London City Hotels

TripAdvisor Travellers' Choice Awards – Voted one of the 'Top 25 Hotels' in the UK & Channel Islands

2020

One of the first hotels to become Sharecare Health Security VERIFIED® with Forbes Travel Guide

Condé Nast Traveler Readers' Choice Awards – Voted No. 11 in Top 40 Hotels in London

Tripadvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Luxury Hotels in the UK

Tripadvisor Travellers' Choice Awards - Voted No. 3 in the Top 25 Hotels in the UK

Tripadvisor Travellers' Choice Awards - Voted No. 9 in the Top 25 Hotels for Service in the UK

Travel + Leisure 'World's Best' Awards - Voted No. 3 in Top 10 London City Hotels

Travel + Leisure 'World's Best' Awards - Voted No. 7 in Top 15 European City Hotels-

Travel + Leisure 'World's Best' Awards - Top 100 Hotels in the World

Forbes Travel Guide – Awarded Five Stars

2019

The Caterer Hotel Cateys - Housekeeper of the Year: Tzveta Ivanova

TripSavvy Editors' Choice Awards Winner – Best for History Buffs

Condé Nast Traveler Readers Choice Awards - Voted No. 13 in the Top 40 Hotels in London

Afternoon Tea Awards - 'Highly Commended' Awards of Excellence

Travel + Leisure 'World's Best' Awards – Voted No. 2 in Top 10 City Hotels in London

Travel + Leisure 'World's Best' Awards – Voted No. 3 in Top 10 City Hotels in Europe

TripAdvisor Travellers' Choice Awards – Voted No. 5 Top Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 5 Luxury Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 9 Best Service in the UK

Best Loved Hotel Awards – Awarded The Extra Mile for Best Customer Service

The Milestone Hotel
& Residences

AWARDS, ACCOLADES AND ASSOCIATIONS

2018

Condé Nast Traveler Readers' Choice Awards - Voted Number 4 in the Top 40 Hotels in the United Kingdom

U.S. News & World Report Best Hotels - Ranked No. 3 in London

U.S. News & World Report Best Hotels - Ranked No. 3 in England

TripAdvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in the World

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Luxury Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in the UK

U.S. News & World Report Best Hotels - Ranked No. 3 in London

U.S. News & World Report Best Hotels - Ranked No. 3 in England

U.S. News & World Report Best Hotels - Ranked No. 20 in Europe

2017

Best Loved Hotel Awards – Awarded The Extra Mile for Customer Service

Condé Nast Traveler Readers' Choice Awards - Voted No. 8 in the Top 40 Hotels in London

Travel + Leisure 'World's Best' Awards – Voted No. 2 Best Hotel in London

Travel + Leisure 'World's Best' Awards – Voted No. 3 Best City Hotel in Europe

Travel + Leisure 'World's Best' Awards – Voted No. 56 Top 100 Hotels in the World

TripExpert – Awarded an Experts' Choice Award

TripAdvisor Travellers' Choice Awards - Voted No. 4 Luxury Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 4 Top Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 7 Best Service in UK

2016

Best Loved Hotels Awards – Voted Best Hotel in London

Condé Nast Traveler Readers' Choice Awards - Voted No. 8 Top Hotels in London

Travel + Leisure 'World's Best' Awards Voted No. 2 Best City Hotel in Europe

Travel + Leisure 'World's Best' Awards Voted No. 2 Best Hotels in London

Forbes Travel Guide – Awarded Four Stars

TripAdvisor Travellers' Choice Awards Voted No. 2 Top 25 Hotels in the UK

The Rubens AT THE PALACE

AWARDS, ACCOLADES AND ASSOCIATIONS

2022

Condé Nast Traveler Readers' Choice Awards – Voted No. 31 in Best Hotels in London

U.S. News - Voted in the Top 10 hotels in Victoria

U.S. News – Ranked in the Best Hotels in London and England

2021

Condé Nast Traveller Readers' Choice Awards – Voted one of the Top 40 Hotels in London

Condé Nast Johansens Awards for Excellence - Shortisted in Top 3 for Best Urban Hotel

Condé Nast Traveller Readers' Choice Awards – Voted one of the Top 40 Hotels in London

2020

Condé Nast Traveler Readers' Choice Awards - Voted No. 28 in Top 40 Hotels in London

Condé Nast Johansens Awards for Excellence - Voted Best for Service in the UK & Ireland

Condé Nast Johansens Awards for Excellence - Voted Best for Service in the UK & Ireland

2019

Luxury Travel Advisor's Awards Of Excellence - Malcolm Hendry: Top General Manager Worldwide

Sustainable Restaurant Association - Food Made Good 1 Star Accreditation

Condé Nast Traveler Readers Choice Awards - Voted No. 29 in the Top 40 Hotels in London

Afternoon Tea Awards - 'Commended' Awards of Excellence

AA - Rosette - The Curry Room

Travel + Leisure 'World's Best' Awards - Voted No. 9 in Top 10 City Hotels in London

Travel Marketing Awards - Runner Up in the Brand Relaunch category for The Rubens at the Palace

2018

AA Hotel Rating Scheme - Awarded Five Stars

AA - Two Rosettes - The English Grill

Condé Nast Traveler Readers' Choice Awards - Voted Number 15 in the Top 40 Hotels in the UK

U.S News & World Report Best Hotels - Ranked No. 51 in London

U.S News & World Report Best Hotels - Ranked No. 67 in England

U.S News & World Report Best Hotels - Ranked No. 774 in Europe

The Rubens AT THE PALACE

AWARDS, ACCOLADES AND ASSOCIATIONS

2017

Condé Nast Traveler Readers' Choice Awards - Voted No. 16 in the Top 40 Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No. 9 Top Hotel in London

Family Vacation Critic – Named a Family Vacation Critic Favorite

2016

Condé Nast Traveler Readers' Choice Awards - Voted No. 12 Top Hotels in London

TripAdvisor - Certificate of Excellence for The Library Restaurant

TripAdvisor - Certificate of Excellence for The Old Masters Restaurant

2015

TripAdvisor Hall of Fame - Entered for achieving the Certificate of Excellence for the fifth consecutive year

Travel + Leisure - World's Best 500 Hotels

Green Tourism Awards - Silver Level

2014

Sustainable Restaurant Association - Awarded Two Star Sustainability Champion

Condé Nast Traveler Readers' Choice Awards: Best Hotels in the British Isles: Readers' Choice Awards Voted Number 5

Travel + Leisure - World's Best 500 Hotels

AA - Deluxe Four-Star rating

The Chesterfield MAYFAIR

AWARDS, ACCOLADES AND ASSOCIATIONS

2023

Afternoon Tea Awards - Award of Excellence

2022

U.S. News – Voted one of the Best Hotels in England

2021

The Chesterfield Mayfair is recognised as one of the best hotels in the world according to the Travel + Leisure T+L 500

2020

Condé Nast Traveler Readers' Choice Awards - Voted No. 21 in Top 40 Hotels in London

2019

Condé Nast Traveler Readers Choice Awards - Voted No. 27 in the Top 40 Hotels in London
Afternoon Tea Awards - 'Commended' Awards of Excellence
Travel + Leisure 'World's Best' Awards - Voted No. 5 in Top 10 City Hotels in London
TripAdvisor Travellers' Choice Awards - Voted No. 10 Top Hotel in the UK
TripAdvisor Travellers' Choice Awards - Voted No. 22 Best Service in the UK

2018

Condé Nast Traveler Readers' Choice Awards - Voted Number 12 in the Top 40 Hotels in the UK
TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in the UK

2017

Condé Nast Traveler Readers' Choice Awards - Voted No. 23 in the Top 40 Hotels in London
Travel + Leisure 'World's Best' Awards - Voted No. 6 Best Hotel in London
AA Awards - Breakfast Award
TripAdvisor Travellers' Choice Awards - Voted No. 21 Top Hotel in the UK
TripAdvisor Travellers' Choice Awards - Voted No. 22 Best Service in the UK

2016

Condé Nast Traveler Readers' Choice Awards - Voted No. 24 Top Hotels in London
Travel + Leisure 'World's Best' Awards Voted No. 6 Best Hotel in London
TripAdvisor Travellers Choice Awards Voted No. 16 Top 25 Hotels in the UK
TripAdvisor Travellers Choice Awards Voted No. 23 Best Service in the UK
TripAdvisor - Certificate of Excellence for Butlers Restaurant
TripAdvisor - Certificate of Excellence for The Conservaroty

2015

Travel + Leisure World's Best Awards
TripAdvisor - Certificate of Excellence

2014

Travel + Leisure - World's Best 500 Hotels
TripAdvisor Travellers Choice Awards Voted No. 21 Best Hotel in the UK
Condé Nast Traveler Gold List - Ranked No.3 Best Hotels and Resorts in England
AA – Deluxe Four-Star rating
AA - 2 AA Rosettes for dining

The Montague ON THE GARDENS

AWARDS, ACCOLADES AND ASSOCIATIONS

2022

Condé Nast Traveler Readers' Choice Awards – Voted No. 32 in Best Hotels in London

U.S. News - Voted No.2 Hotel in Bloomsbury and one of the Best Hotels in London

2021

Condé Nast Traveller Readers' Choice Awards – Voted one of the Top 40 Hotels in London

2020

Condé Nast Traveler Readers' Choice Awards - Voted No. 23 in Top 40 Hotels in London

TripAdvisor Travellers' Choice Awards - Voted No. 9 in the Top 25 Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 20 in the Top 25 Hotels for Service in the UK

2019

The Caterer Hotel Cateys - Voted Conference and Banqueting Team of the Year

Sustainable Restaurant Association - Food Made Good 3 Star Accreditation

Condé Nast Traveler Readers Choice Awards - Voted No. 31 in the Top 40 Hotels in London

HMA Awards – Best Partnership Marketing: Ski Lodge at The Montague on the Gardens

TripAdvisor Travellers' Choice Awards - Voted No. 13 Top Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 23 Best Service in the UK

2018

Condé Nast Traveler Readers' Choice Awards - Voted Number 18 in the Top 40 Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in the UK

U.S. News & World Report Best Hotels - Ranked No. 36 in London

U.S. News & World Report Best Hotels - Ranked No. 48 in England

U.S. News & World Report Best Hotels - Ranked No. 452 in Europe

2017

Condé Nast Traveler Readers' Choice Awards - Voted No. 17 in the Top 40 Hotels in London

TripAdvisor Travellers' Choice Awards - Voted No. 14 Top Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 18 Best Service in the UK

trivago Awards - Voted No.1 in the 4-star hotel category in London

The Montague ON THE GARDENS

AWARDS, ACCOLADES AND ASSOCIATIONS

2016

Condé Nast Traveler Readers' Choice Awards - Voted No. 33 in The 50 Best Hotels in the World

Digital Vision Awards (DiVAs) by The Caterer – Awarded Digital Marketing Campaign of the Year (Operator)

TripAdvisor - Certificate of Excellence for Afternoon Tea

TripAdvisor - Certificate of Excellence for The Blue Door Bistro

TripAdvisor Travellers' Choice Awards – Voted No. 10 Top 25 Hotels in the UK

TripAdvisor Travellers' Choice Awards – Voted No. 19 Top 25 for Best Service in the UK

Afternoon Tea.co.uk - Awarded a Commended Certificate

2015

TripAdvisor Travellers Choice Awards 24th Best Hotel in the UK

Entered in the TripAdvisor Hall of Fame for achieving the Certificate of Excellence for the fifth consecutive year

Green Tourism Awards – Silver Level

Sustainable Restaurant Association - Awarded Two Star Sustainability Champion

2014

TripAdvisor Travellers Choice Awards 23rd Best Hotel in the UK

AA - Deluxe Four-Star rating

AA - AA Rosette for dining

THE
EGERTON HOUSE
HOTEL

AWARDS, ACCOLADES AND ASSOCIATIONS

2023

Forbes Travel Guide - Retained prestigious Five-Star rating

2022

Condé Nast Traveler Readers' Choice Awards – Voted No. 36 in Best Hotels in London

U.S. News - Voted No.4 in the Best Hotels in London and England

2021

Condé Nast Traveller Readers' Choice Awards – Voted one of the Top 40 Hotels in London

Sharecare Health Security VERIFIED® with Forbes Travel Guide

Condé Nast Johansens Awards for Excellence – Best Breakfast in UK & Ireland

2020

Condé Nast Traveler Readers' Choice Awards – Voted No. 15 in Top 40 Hotels in London

TripAdvisor Travellers' Choice Awards - Voted No. 4 in the Top 25 Luxury Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 14 in the Top 25 Hotels for Service in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 12 in the Top 25 Small Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 16 in the Top 25 Boutique Luxury Hotels in the World

Forbes Travel Guide – Awarded Five Stars

2019

The Times - Named one of the Top 20 Dog-Friendly Hotels in the UK

TripSavvy Editors' Choice Awards Winner – Best for Families

Condé Nast Traveler Readers' Choice Awards - Voted No. 25 in the Top 40 Hotels in London

TripAdvisor Travellers' Choice Awards - Voted No. 2 Top Luxury Hotel in UK

TripAdvisor Travellers' Choice Awards - Voted No. 3 Best Service in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 6 Small Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 7 Top Luxury Hotel in Europe

TripAdvisor Travellers' Choice Awards - Voted No. 14 Best Service in the Europe

TripAdvisor Travellers' Choice Awards - Voted No. 19 Top Luxury Hotel in the World

Condé Nast Johansens 'Awards for Excellence' - Voted Best for Furry Friends

THE
EGERTON HOUSE
HOTEL

AWARDS, ACCOLADES AND ASSOCIATIONS

2018

Condé Nast Traveler Readers' Choice Awards - Voted Number 14 in the Top 40 Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 1 in the Top 25 Luxury Hotels in Europe

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Luxury Hotels in the World

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in Europe

U.S. News & World Report Best Hotels - Ranked No. 19 in London

U.S. News & World Report Best Hotels - Ranked No. 23 in England

U.S. News & World Report Best Hotels - Ranked No. 24 in Europe

2017

Condé Nast Traveler Readers' Choice Awards - Voted No. 12 in the Top 40 Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No. 3 Best Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No. 4 Best City Hotels in Europe

Travel + Leisure 'World's Best' Awards - Voted No. 72 Top 100 Hotels in the World

TripAdvisor Travellers' Choice Awards - Voted No. 7 Luxury Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 8 Best Service in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 17 Small Hotel in the UK

Green Tourism Award – Gold Winner

trivago Awards - Voted No. 7 for Best Guest Service in the UK

trivago Awards - Voted No. 9 in the catogory 5-Star Hotel in the UK

2016

Condé Nast Traveler Readers' Choice Awards - Voted No. 4 Top Hotels in London

Green Tourism Award – Silver Winner

Condé Nast Traveler Readers' Choice Awards - Voted No. 31 in The 50 Best Hotels in the World

Travel + Leisure 'World's Best' Awards - Voted No. 5 Best Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No. 8 Best City Hotels in Europe

Travel + Leisure 'World's Best' Awards - Voted No. 89 Top 100 Hotels in the World

TripAdvisor Travellers' Choice Awards - Voted Number 8 in the Top 25 Luxury Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted Number 8 in the Top 25 Luxury Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted Number 8 in the Top 25 Best Service in the UK

TripAdvisor Travellers' Choice Awards - Voted Number 14 in the Top 25 Small Hotels in the UK

2015

Condé Nast Traveler Readers' Choice Awards - Voted No. 2 Top 30 Hotels in London

Travel + Leisure - Voted No. 13 World's Best Boutique Hotels

TripAdvisor Travelers' Choice Awards - Voted Number 15 in the Top 25 Hotels for Service in the UK

AWARDS, ACCOLADES AND ASSOCIATIONS

2023

Forbes Travel Guide - Retained prestigious Five-Star rating

2022

Condé Nast Traveler Readers' Choice Awards – Voted No. 34 in Best Hotels in London

U.S. News - Voted No.7 in the Best Hotels in England & one of the Best Hotels in Europe

2021

TripSavvy's Editor's Choice Awards - Voted Best in London and for Romance

Condé Nast Traveller Readers' Choice Awards – Voted one of the Top 40 Hotels in London

TripAdvisor Travellers' Choice Awards – Voted one of the 'Top 25 Hotels' in the UK & Channel Islands

Hotel 41 is recognised as one of the best hotels in the world according to the Travel + Leisure 2021 T+L 500

2020

Condé Nast Traveler Readers' Choice Awards - Voted No. 7 in Top 40 Hotels in London

TripAdvisor Travellers' Choice Awards - Voted No. 1 in the Top 25 Luxury Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 4 in the Top 25 Hotels for Service in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 20 in the Top 25 Luxury Hotels in the World

2019

Luxury Travel Advisor's Awards Of Excellence - Malcolm Hendry: Top General Manager Worldwide

Forbes Travel Guide - One of the World's Best Hotel Bars (Executive Lounge)

Condé Nast Traveler Readers Choice Awards - Voted No. 17 in the Top 40 Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No. 3 in Top 10 City Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No. 9 in Top 10 City Hotels in Europe

Recognised as a coveted Five Star Winner in the Forbes Travel Guide

TripAdvisor Travellers' Choice Awards - Voted No. 1 Top Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 6 Top Hotel in Europe

TripAdvisor Travellers' Choice Awards - Voted No. 15 Top Hotel in the World

TripAdvisor Travellers' Choice Awards - Voted No. 1 Luxury Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 3 Luxury Hotel in Europe

TripAdvisor Travellers' Choice Awards - Voted No. 5 Luxury Hotels in the World

TripAdvisor Travellers' Choice Awards - Voted No. 2 Best Service in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 11 Best Service in Europe

AWARDS, ACCOLADES AND ASSOCIATIONS

2018

Condé Nast Traveler Readers' Choice Awards – Voted No. 13 in the Top 40 Hotels in the UK

Forbes Travel Guide – Verified in the World's Most Luxurious Hotel

trivago Awards - Voted No. 1 in the 5-star category in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 1 in the Top 25 Hotels in the UK

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in the World

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Luxury Hotels in Europe

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in the UK

U.S. News & World Report Best Hotels - Ranked No. 4 in London

U.S. News & World Report Best Hotels - Ranked No. 4 in England

U.S. News & World Report Best Hotels - Ranked No. 22 in Europe

Condé Nast Johansens - Awarded Best Green Hotel

2017

trivago Awards - Voted No.2 in the 5-star hotel category in London

Condé Nast Traveler Readers' Choice Awards - Voted No. 10 in the Top 40 Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No. 2 Best City Hotel in Europe

Travel + Leisure 'World's Best' Awards - Voted No. 1 Best Hotels in London

Travel + Leisure 'World's Best' Awards - Voted No. 55 Top 100 Hotels in the World

TripExpert - Awarded 2017 Experts' Choice

TripAdvisor Travellers' Choice Awards - Voted No. 1 Top Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 7 Top Hotel in Europe

TripAdvisor Travellers' Choice Awards - Voted No. 20 Top Hotel in the World

TripAdvisor Travellers' Choice Awards - Voted No. 2 Luxury Hotel in the UK

TripAdvisor Travellers' Choice Awards - Voted No. 9 Luxury Hotel in Europe

TripAdvisor Travellers' Choice Awards - Voted No. 4 Best Service in the UK

AA Awards - Breakfast Award

trivago Awards - Voted No. 1 in the 5-star category in the UK

Condé Nast Johansens Awards for Excellence Awarded Best for Service

2016

Travel + Leisure 'World's Best' Awards Voted No. 1 Best City Hotel in Europe

Travel + Leisure 'World's Best' Awards Voted No. 1 Best Hotels in London

Forbes Travel Guide – Awarded Four Stars

Summer Lodge

COUNTRY HOUSE HOTEL & RESTAURANT

AWARDS, ACCOLADES AND ASSOCIATIONS

2022

U.S. News - Voted one of the Best Hotels in England and Europe

2021

Condé Nast Traveller Readers' Choice Awards - Voted No.5 in the Top 5 Hotels in UK

The Cateys 2021 - Eric Zwiebel: Wine and Spirit Ambassador Award

The Times - Summer Lodge named 'one of England's finest country-house hotels'

Condé Nast Johansens Awards for Excellence - Shortlisted in Top 3 for Best Countryside Hotel

2020

Condé Nast Traveler Readers' Choice Awards - Voted No. 9 in Top 30 Hotels in United Kingdom

Condé Nast Johansens Awards for Excellence - Finalist of 'Best for Families'

2019

Sustainable Restaurant Association - Food Made Good 3 Star Accreditation

Condé Nast Traveler Readers Choice Awards - Voted No. 14 in the Top 35 Hotels in the United Kingdom

Afternoon Tea Awards - 'Commended' Awards of Excellence

2018

U.S. News & World Report Best Hotels – Ranked No. 30 in England

U.S. News & World Report Best Hotels – Ranked No. 223 in Europe

2017

Listed in Andrew Harper's Top 100 Hideaways in the World

Condé Nast Traveler Readers' Choice Awards - Voted No. 2 in the Top Hotels in the United Kingdom

Dorset Food & Drinks Awards - Awarded Hotel Restaurant of the Year

AA – Five Star rating

Summer Lodge

COUNTRY HOUSE HOTEL & RESTAURANT

AWARDS, ACCOLADES AND ASSOCIATIONS

2016

Dorset Business Awards – Awarded the Nuffield Health Excellence in Customer Service

Condé Nast Traveler Readers' Choice Awards - Voted No. 2 Top Hotels in the United Kingdom and Ireland

Condé Nast Travelers Readers' Choice Awards- Voted No. 5 in The 50 Best Hotels in the World

Condé Nast Traveler Gold List

TripAdvisor Travellers' Choice Awards – Voted No. 25 Hotel for Romance in the UK

TripAdvisor - Certificate of Excellence for The Restaurant

2015

Condé Nast Traveler Readers' Choice Awards - Voted No. 1 in the Top 10 Hotels in the United Kingdom

Condé Nast Traveler Readers' Choice Awards - Voted No. 2 Best Hotel in Europe

Condé Nast Traveler Readers' Choice Awards - Voted No. 18 in The Best Hotels and Resorts in the World

Sunday Times Top 100 – Voted No. 72 in the Top 100 Restaurants in the UK

Pets in Pyjamas - Winner of Best Pet-Friendly Spa Hotel

Trip Advisor Hall of Fame - Entered for achieving the Certificate of Excellence for the fifth consecutive year

TripAdvisor Travelers' Choice Awards - Voted Number 20 in the Top 25 Hotels for Romance in the UK

TripAdvisor Travelers' Choice Awards - Voted Number 14 in the Top 25 Small Hotels in the UK

2014

Sustainable Restaurant Association - Awarded Three Star Sustainability Champion

Condé Nast Traveler Readers' Choice Awards - Best Hotels in the British Isles: Readers' Choice Awards Voted Number 1

Condé Nast Tr aveler Readers' Choice Awards - Top 25 Hotels in Europe: Number 4

Condé Nast Traveler Readers' Choice Awards - Top 100 Hotels and Resorts in the World number 40

TripAdvisor Travelers' Choice Hotels with Exceptional Service UK No.16

TripAdvisor Travellers Choice Awards - Voted Number 8 Best Small Hotel in the UK

AA - Four Red Star rating

AA - 3 AA Rosettes for dining

Member of Relais & Châteaux

AWARDS, ACCOLADES AND ASSOCIATIONS

2022

South West Tourism Excellence Awards – Awarded 'Silver' for 'Pub of the Year'

Dorset Tourism Awards – Awarded 'Gold' for 'Pub of the Year'

2021

The Sunday Telegraph – Named one of the 25 'Best Pubs for Walkers'

The Times - Named one of the '25 Best' Country Pubs

The Good Pub Guide - Best County Dining Pub

2020

The Good Pub Guide - Best County Dining Pub

2019

Sustainable Restaurant Association - Food Made Good 2 Star Accreditation

Dorset Magazine Food, Drink & Farming Awards – Chef of the Year - Robert Houngu

2018

Dorset Tourism Awards – Responsbile, Ethical and Sustainable Tourism, Bronze Award

Dorset Tourism Awards – Tourism Pub of the Year, Gold Award

Dorset Magazine Food, Drink & Farming Awards – Pub of the Year

Dorset Magazine Food, Drink & Farming Awards – Chef of the Year Finalist – Robert Ndunga

South West Tourism Excellence Awards - Tourism Pub of the Year, Silver Award

Telegraph Newspaper - Listed in the Top 25 Dog Friendly Pubs

Highly rated in Alastair Sawday's 'Special Places to Stay'

2017

Telegraph Travel - Listed as one of the 10 perfect Country Pubs with Rooms

Awarded Best Country Dining Pub in Good Pub Guide

Condé Nast Traveler Readers' Choice Awards - Voted No. 7 in the Top Hotels in the United Kingdom

The Times - Voted No. 3 in the 30 Best Summer Pubs

Gold Winner in the Taste of the West Awards

Gold Winner of the Dorset Tourism Awards, Tourism Pub of the Year category

TripAdvisor - Certificate of Excellence

Highly rated in Alastair Sawday's 'Special Places to Stay'

THE OLD GOVERNMENT HOUSE
HOTEL & SPA

AWARDS, ACCOLADES AND ASSOCIATIONS

2019

Sustainable Restaurant Association - Food Made Good 1 Star Accreditation

2018

U.S. News & World Report Best Hotels – Ranked No. 54 in England

U.S. News & World Report Best Hotels – Ranked No. 519 in Europe

2017

Condé Nast Traveler Readers' Choice Awards - Voted No. 3 in the Top Hotels in the United Kingdom

2016

Channel Island Hotel Awards - Voted Best Hotel in the 4 & 5 star Category

TripAdvisor Travellers' Choice Awards – Voted No. 25 Top Hotel in the UK

Vist Guernsey – Breakfast Award

AA Awards – Breakfast Award

TripAdvisor - Certificate of Excellence for Afternoon Tea

TripAdvisor - Certificate of Excellence for The Brasserie Restaurant

TripAdvisor - Certificate of Excellence for The Curry Room

TripAdvisor - Certificate of Excellence for The Crown Club

Green Tourism Awards – Silver Level

TripAdvisor - Certificate of Excellence

Visit Guernsey - Gold Award

2015

Green Tourism Awards – Silver Level

TripAdvisor - Certificate of Excellence

Visit Guernsey - Gold Award

2014

TripAdvisor Travellers Choice Awards Voted Number 21 Best Luxury Hotel in the UK

Visit Guernsey - Gold Award

AA – Five-Star rating - Guernsey's first five star Hotel

AA – Two AA Rosettes for dining

THE DUKE OF RICHMOND HOTEL

AWARDS, ACCOLADES AND ASSOCIATIONS

2020

Condé Nast Traveler Readers' Choice Awards – Voted No. 20 in Top 30 Hotels in United Kingdom

2018

Condé Nast Traveler Readers' Choice Awards – Voted No. 9 in the Top 10 Hotels in the UK

U.S. News & World Report Best Hotels – Ranked No. 456 in England

2017

AA Awards - Awarded One Rosette for Cullinary Excellence

C.I. Travel Group Hotel Awards – Voted Best 5 & 4 Star Hotel in Guernsey

2016

Awarded Bronze by Green Tourism

Green Tourism Awards – Silver Level

AA Awards – Awarded One Rosette for Cullinary Excellence

TripAdvisor - Certificate of Excellence for Leopard Bar and Restaurant

TripAdvisor - Certificate of Excellence

2015

Entered in the TripAdvisor Hall of Fame for achieving the Certificate of excellence for five consecutive years

TripAdvisor - Certificate of Excellence

2014

Sustainable Restaurant Association - Awarded One Star Sustainability Champion

TripAdvisor - Certificate of Excellence

Visit Guernsey - Gold Award

Visit Guernsey - Guernsey Taste Accreditation Gold Award

AA – Four-Star rating

Hotel d'Angleterre
GENEVA

AWARDS, ACCOLADES AND ASSOCIATIONS

2023

Swisstainable Award – Level 1

2022

Condé Nast Traveler Readers' Choice Awards – Voted No. 12 in Best Hotels in Central Europe

U.S. News - Voted one of the Best Hotels in Europe

2021

Condé Nast Traveller Readers' Choice Awards - Voted one of the Top 15 Hotels in Central Europe

2020

Condé Nast Traveler Readers' Choice Awards - Voted No.2 in Top 15 Hotels in Central Europe

TripAdvisor Travellers' Choice Awards - Voted No. 5 in the Top 25 Luxury Hotels in Switzerland

TripAdvisor Travellers' Choice Awards - Voted No. 11 in the Top 25 Hotels in Switzerland

TripAdvisor Travellers' Choice Awards - Voted No. 11 in the Top 25 Hotels for Service in Switzerland

2019

Condé Nast Traveler Readers Choice Awards - Voted No. 4 in the Top 25 Hotels in Northern Europe

Condé Nast Traveler Readers Choice Awards - Voted No. 12 in the Top 20 Hotels in Central Europe

TripAdvisor Travellers' Choice Awards 2019 - Voted No. 17 Best Service in Switzerland

2018

Condé Nast Traveler Readers' Choice Awards – Voted No.14 in the Top 15 Hotels in Switzerland

U.S News & World Report Best Hotels – Ranked No. 1 in Geneva

U.S News & World Report Best Hotels – Ranked No. 2 in Switzerland

U.S News & World Report Best Hotels – Ranked No. 35 in Europe

2017

Condé Nast Traveler Readers' Choice Awards - Voted No. 1 in the Top 15 Hotels in Switzerland

TripAdvisor Travellers' Choice Awards – Voted No. 25 Luxury Hotel in Switzerland

Hotel d'Angleterre
GENEVA

AWARDS, ACCOLADES AND ASSOCIATIONS

2016

Condé Nast Traveler Readers' Choice Awards - Voted No. 10 Top Hotels in Switzerland

TripAdvisor Travellers' Choice Awards – Voted No. 14 in the Top 25 Luxury Hotels in Switzerland

TripAdvisor Travellers' Choice Awards – Voted No. 16 in the Top 25 Hotels for Romance in Switzerland

Luxury Travel Guide Awards - listed in the Guest Judges Top Picks for Europe

Falstaff Bar & Spirits Guide – Leopard Bar voted on of the Best Bars in Switzerland

2015

Condé Nast Traveler Readers Choice Awards - Voted No. 1 in the Top 12 Hotels in Switzerland

Condé Nast Traveler Readers Choice Awards - Voted No. 4 in the Top 25 Hotels in Europe

Condé Nast Traveler Readers Choice Awards - Voted No. 24 in The Best Hotels and Resorts in the World

Entered in the TripAdvisor Hall of Fame for Achieving the Certificate of Excellence for the fifth consecutive year

TripAdvisor Travelers' Choice Awards Voted Number 16 in the Top 25 Luxury Hotels in Switzerland

TripAdvisor Travelers' Choice Awards Voted Number 5 in the Top 25 Hotels for Romance in Switzerland

TripAdvisor Travelers' Choice Awards Voted Number 14 in the Top 25 Hotels in Switzerland

2014

Chef Philippe Audonnet is a member of the Swiss Section of the 'French Culinary Academy'

TripAdvisor Travellers Choice Awards Voted Number 3 Best Hotel in Switzerland

TripAdvisor Travellers Choice Awards Voted Number 21 Best Hotel in Europe

TripAdvisor Travellers Choice Awards Voted Number 3 Best Luxury Hotel in Switzerland

Member of The Leading Hotels of the World

12A
THE TWELVE APOSTLES
HOTEL AND SPA

AWARDS, ACCOLADES AND ASSOCIATIONS

2022

Condé Nast Traveler Readers' Choice Awards – Voted No. 14 in Best Hotels in South Africa

2021

Condé Nast Traveller Readers' Choice Awards – Voted No.16 in the Top 30 Hotels in Southern Africa

2020

Condé Nast Traveler Readers' Choice Awards - Voted No.18 in Top 30 Hotels in Africa

2019

Condé Nast Traveler Readers Choice Awards - Voted No. 13 in the Top 30 Hotels in Africa

Travel + Leisure 'World's Best' Awards - Voted No. 3 in Top 10 City Hotels in Africa

World Travel Awards - Africa's Leading Luxury Hotel

TripAdvisor Travellers' Choice Awards - Voted No. 15 Top Hotel in South Africa

2018

Condé Nast Traveler Readers' Choice Awards – Voted No.3 in the Top 20 Hotels in Africa

Global Spa & Wellness Awards - Best Spa Runner Up

Luxury Travel Awards - Awarded the Luxury Sea View Hotel & Spa of The Year

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in South Africa

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in South Africa

2017

Condé Nast Traveler Readers' Choice Awards - Voted No. 10 in the Top 20 Hotels in Africa

Travel + Leisure 'World's Best' Awards – Voted No. 2 World's Best City Hotels in Africa

TripAdvisor Travellers' Choice Awards - Voted No. 6 Top Hotel in South Africa

2016

Condé Nast Traveler Readers' Choice Awards - Voted No. 6 Top Hotels in Africa & the Middle East

TripAdvisor Travellers' Choice Awards - Voted No. 6 Top 25 Hotels in South Africa

Condé Nast UK Readers Travel Awards - Voted No. 19 in Overseas Hotel Spas

TripAdvisor Travellers' Choice Awards - Voted No. 24 Top 25 Luxury Hotels in South Africa

TripAdvisor - Certificate of Excellence for Azure Restaurant

TripAdvisor - Certificate of Excellence for The Café Grill

TripAdvisor - Certificate of Excellence for The Leopard Bar

The Oyster Box

AWARDS, ACCOLADES AND ASSOCIATIONS

2022

Luxury Lifestyle Awards - Best Luxury Beachfront Hotel in South Africa

Pink Book - Voted one of the Top 3 Beach Wedding Venues

2021

World Travel Awards - South Africa's Leading Luxury Hotel

Condé Nast Traveller Readers' Choice Awards – Voted No.9 in the Top 30 Hotels in Southern Africa

Travel + Leisure 'World's Best' Awards - No.2 in the Top 3 Africa Resort Hotels and voted in Top 100 Hotels in the World

The Oyster Box is recognised as one of the best hotels in the world according to the Travel + Leisure T+L 500

TripAdvisor Travellers' Choice Awards – Voted one of the 'Top 25 Hotels' in South Africa

2020

Condé Nast Traveler Readers' Choice Awards - Voted No. 10 in Top 30 Hotels in Africa

TripAdvisor Travellers' Choice Awards - Voted No. 3 in the Top 25 Hotels in Africa

TripAdvisor Travellers' Choice Awards - Voted No. 14 in the Top 25 Luxury Hotels in Africa

TripAdvisor Travellers' Choice Awards - Voted No. 13 in the Top 25 Hotels for Service in Africa

Travel + Leisure 'World's Best' Awards - Voted No. 1 in Top 5 Resort Hotels in Africa

Travel + Leisure 'World's Best' Awards - Voted No. 21 in Top 100 Hotels in the World

2019

Condé Nast Traveler Readers Choice Awards - Voted No. 8 in the Top 30 Hotels in Africa

TripAdvisor Travellers' Choice Awards - Voted No. 1 Top Hotel in South Africa

TripAdvisor Travellers' Choice Awards - Voted No. 2 Top Hotel in Africa

TripAdvisor Travellers' Choice Awards - Voted No. 4 Luxury Hotel in South Africa

TripAdvisor Travellers' Choice Awards - Voted No. 6 Best Service in South Africa

TripAdvisor Travellers' Choice Awards - Voted No. 15 Top Luxury Hotel in Africa

TripAdvisor Travellers' Choice Awards - Voted No. 17 Best Service in Africa

2018

The Lilizela Tourism Awards - National Winner in the Hotel category

World Travel Awards – Winner of South Africa's Leading Hotel

Condé Nast Traveler Readers' Choice Awards – Voted No.16 in the Top 20 Hotels in Africa

Lilizela Award - Top 5-Star Hotel in KwaZulu-Natal (KZN)

TripAdvisor Travellers' Choice Awards - Voted No. 1 in the Top 25 Hotels in South Africa

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in Africa

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Luxury Hotels in Africa

TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in Africa

The Oyster Box

AWARDS, ACCOLADES AND ASSOCIATIONS

2017

Lilizela Award - Top 5-Star Hotel in KwaZulu-Natal (KZN)
Condé Nast Traveler Readers' Choice Awards - Voted No. 8 in the Top 20 Hotels in Africa
Diners Club Winelist Awards - Best Wine List Diamond Award in KwaZulu-Natal
World Luxury Spa Awards - Voted Best Luxury Hotel Spa in South Africa
TripAdvisor Travellers' Choice Awards - Voted No. 1 Top Hotel in South Africa
TripAdvisor Travellers' Choice Awards - Voted No. 4 Top Hotel in Africa
TripAdvisor Travellers' Choice Awards - Voted No. 4 Luxury Hotel in South Africa
TripAdvisor Travellers' Choice Awards - Voted No. 13 Luxury Hotel in Africa
TripAdvisor Travellers' Choice Awards - Voted No. 3 Best Service in South Africa
TripAdvisor Travellers' Choice Awards - Voted No. 9 Best Service in Africa
Condé Nast Johansens Awards for Excellence Readers' Award
LUX Magazine - Hotel & Spa Awards - 'Ones to Watch' - South Africa

2016

Haute Grandeur Hotel Awards - Winner of the Best Wedding Hotel in South Africa
Lilizela Award - Top 5-Star Hotel in KwaZulu-Natal (KZN)
Business Traveller Africa Awards - Best Luxury Hotel in SA
Condé Nast Travelers' Readers' Choice Awards - Voted No. 5 Top Hotels in Africa & the Middle East
TripAdvisor Travellers' Choice Awards Voted No. 1 Hotel in South Africa
World Spa Awards South Africa's Best Hotel Spa
TripAdvisor Travellers' Choice Awards Voted No. 22 in the Top 25 Hotels for Romance in South Africa
TripAdvisor Travellers' Choice Awards Voted No. 4 Top 25 Hotels in Africa
TripAdvisor Travellers' Choice Awards Voted No. 7 Top 25 for Best Service in South Africa
TripAdvisor Travellers' Choice Awards Voted No. 9 Top 25 Luxury Hotels in South Africa
TripAdvisor Travellers' Choice Awards Voted No. 19 Top 25 Hotels in Africa
TripAdvisor - Certificate of Excellence for The Grill Room, The Ocean Terrace and The Palm Court

2015

Condé Nast Traveler Readers Choice Awards - Voted No. 2 in the Top 25 Hotels in Africa
World Spa & Wellness Awards voted Hotel Spa of the Year

BUSHMANS KLOOF

WILDERNESS RESERVE & WELLNESS RETREAT

AWARDS, ACCOLADES AND ASSOCIATIONS

2023

Condé Nast Traveler Readers' Choice Awards - Voted One of the Top 15 Resorts in South Africa

2022

Condé Nast Traveler Readers' Choice Awards - Voted No. 11 in Top 20 Resorts in South Africa

2020

Condé Nast Traveler Readers' Choice Awards - Voted No. 20 in Top 20 Resorts in South Africa

2019

Condé Nast Traveler Readers' Choice Awards - Voted No. 18 in Top 30 Resorts in Africa

2018

Condé Nast Traveler Readers' Choice Awards - Voted Number 20 in the Top 40 Hotels in Africa

Global Spa & Wellness Awards - Voted Best Spa Global Awards in Africa & Indian Ocean

2017

Les Nouvelles Esthetique Spa Awards - Voted Safari Spa of the Year

Condé Nast Traveler Readers' Choice Awards - Voted No. 16 in the Top 40 Resorts in Africa

Condé Nast Traveler Readers' Choice Awards - Voted No. 47. in the 50 Best Resorts in the World

Diners Club Winelist Awards - Diamond Award for Best Wine List

Diners Club Winelist Awards - Overall Best Dimond Award for Wine List in the Western Cape

2016

Spafinder Wellness Travel Awards - Crystal Award – Best in Africa

Spafinder Wellness Travel Awards - Crystal Award – Best in South Africa

World Responsible Tourism Awards Silver Award for Best Accommodation for Responsible Employment

Condé Nast Traveler Readers' Choice Awards - Voted No. 3 Top Resorts in Africa

World Luxury Spa Awards: Voted Best Luxury Wellness Spa in South Africa

Condé Nast UK Traveller Top 100 - The Spa Voted No.3 (90.96) in Middle East, Africa and the Indian Ocean

Condé Nast UK Readers Travel Awards The Worlds Top 100 - The Spa Voted No. 20 in South Africa

Tusker Awards: Africa's Ultimate Safari Experience

African Responsible Tourism Awards: Silver award for 'Best Contribution to Cultural Heritage Conservation

BUSHMANS KLOOF

WILDERNESS RESERVE & WELLNESS RETREAT

AWARDS, ACCOLADES AND ASSOCIATIONS

2015

American Economic Institute (USA): American Leadership Award

The Safari Awards 2016: Runner-up Best Safari Spa/Retreat

International Wellness Travel Awards: Best in South Africa

World Responsible Tourism Awards: Silver award for Best Cultural Heritage Attraction

CapeNature Biodiversity Stewardship Awards: Excellence in the field of conservation

Lilizela Tourism Awards: National Winner 5-Star Lodge and Provincial Service Excellence Accommodation: Winner 5-Star Lodge

Diners Club Winelist Awards: Diamond Certification and overall Best Wine List in the Cape

Condé Nast Traveler Readers Choice Awards - Voted No. 1 in the Top 12 Resorts in South Africa

Condé Nast Traveler Readers Choice Awards - Voted No. 3 in the Best Hotels and Resorts in the World

Professional Beauty Best Hotel/Resort Spa of the Year

TripAdvisor Hall of Fame for achieving the Certificate of Excellence for the fifth consecutive year

2014

Condé Nast Traveler (USA) Readers' Choice Awards: Top 20 Safari Lodges & Camps in Africa

Condé Nast Traveler (USA) Readers' Choice Awards: Top 100 Hotels & Resorts in the World

Condé Nast Traveler (USA): Gold List - The World's Best Places to Stay South Africa

Diners Club Winelist Awards: Diamond Certification and overall Best Wine List in the Cape

Condé Nast Traveler Readers' Choice Awards – Top 20 Safari Lodges & Camps in Africa - number 6

Condé Nast Traveler Readers' Choice Awards – Top 100 Hotels & Resorts in the World – number 41

Condé Nast Traveler Gold List – The Best African Safari Lodges and Other Wilderness Vacation Spots

Condé Nast Traveler Gold List - Ranked No.5 Best Hotels and Resorts in South Africa

Member of Relais & Chateaux

XIGERA
SAFARI LODGE ~ BOTSWANA

AWARDS, ACCOLADES AND ASSOCIATIONS

2022

Botswana Tourism Eco-certification - Ecotourism Level

World Spa Awards - Botswana's Best Safari Spa

Condé Nast Traveler Readers' Choice Awards Voted No. 6 in Top 20 Resorts in the Rest of Africa

Les Nouvelles Esthétiques - Best Safari Spa in Africa

The Good Web Guide - Winner in the 'Travel' category

2021

Skift IDEA Awards - Winner for Sustainability

Elite Traveller Awards - Top 100 Suites

World Travel Awards - Botswana's Leading Luxury Safari Lodge

World Spa Awards - Botswana's Best Safari Spa

Robb Report - Named 'Best of the Best' in Africa for new hotel openings

National Geographic Traveller Hotel Awards - 'Good Egg' category winner

Architectural Digest - Great Design Awards

Travel + Leisure 2021's 'Hit List' - Named one of the 'Best New Hotels'

Condé Nast Traveller - Hot List

Prix Versailles Awards - Special Prize for an Interior